

## RTI DISCLOSURES (2020-21)

### 4. E. Governance

S. No.	Item	Details of disclosure	Information / Relevant Web Link
4.5	Such other information as may be prescribed under section 4(i)(b)(xvii)	(i) Grievance redressal mechanism	The mechanism related to grievances is mentioned in "Citizen Charter" of PFC which is available at the below-mentioned link :- <a href="https://www.pfcindia.com/Home/VS/84">https://www.pfcindia.com/Home/VS/84</a>
		(ii) Details of applications received under RTI and information provided	The information is available at the following link:- <a href="https://www.pfcindia.com/Home/VS/10176">https://www.pfcindia.com/Home/VS/10176</a>
		(iii) List of completed schemes/ projects/ Programmes	Not applicable
		(iv) List of schemes/ projects/ programme underway	
		(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	
		(vi) Annual Report	The relevant link is given below :- <a href="https://www.pfcindia.com/Home/VS/72">https://www.pfcindia.com/Home/VS/72</a>
		(vii) Frequently Asked Question (FAQs)	The relevant link is given below :- <a href="https://www.pfcindia.com/Home/VS/10201">https://www.pfcindia.com/Home/VS/10201</a>
		(viii) Any other information such as a) Citizen's Charter	The relevant link of Citizen Charter is given below:- <a href="https://www.pfcindia.com/Home/VS/84">https://www.pfcindia.com/Home/VS/84</a>

		b) Result Framework Document (RFD)	Not Applicable
		c) Six monthly reports on the Performance against the benchmarks set in the Citizen's Charter	Not Applicable