



Bigshare Services Pvt. Ltd.

BSS/PFC-BONDS/IG REPORT/2017

Date: OCT 06, 2017

To,

Power Finance Corporation Ltd

Urjanidhi, 1 Barakhamba Lane

Connaught Place

New Delhi – 110 001.

Dear Sir / Madam,

Unit: Power Finance Corporation Ltd – Tax Free Bonds 2015 – Tranche 1

Sub: Investor Grievances for the period 01/07/2017 – 30/09/2017.

We are furnishing hereunder the breakup of Investors Complaints received and redressed during the period 01/07/2017 – 30/09/2017 for your kind perusal.

| Sr. No. | Nature of Complaints | Opening Balance | Received | Attended | Pending |
|---------|----------------------------------|-----------------|-----------|-----------|----------|
| 1 | Non receipt of Allotment Advice | 0 | 0 | 0 | 0 |
| 2 | Non receipt of Refund Order | 0 | 0 | 0 | 0 |
| 3 | Non Receipt Of Interest | 0 | 7 | 4 | 3 |
| 4 | Addition of Nominee | 0 | 3 | 3 | 0 |
| 5 | Bank Mandate | 0 | 15 | 15 | 0 |
| 6 | Non receipt of Electronic Credit | 0 | 1 | 1 | 0 |
| 7 | Correction in Bond certificate | 1 | 0 | 1 | 0 |
| 8 | Non receipt of bond certificate | 0 | 0 | 0 | 0 |
| 9 | Category Change cases | 0 | 0 | 0 | 0 |
| | TOTAL | 1 | 26 | 24 | 3 |

Thanking you,

Yours faithfully,

For Bigshare Services Pvt Ltd.


(Authorised Signatory)

CIN : U99999MH1994PTC076534

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